I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being transmitted via the Office electronic filing system in accordance with § 1.6(a)(4).

Dated: November 13, 2009

Electronic Signature for David A. Lovell: /David A. Lovell/

Docket No. 92717-00346USPT (PATENT)

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: John C. Calhoun, Jr. et al.

Application No. 09/611,165 Confirmation No. 5604

Filed: July 6, 2000 Art Unit: 3687

For: WEB-BASED MANAGED CARE SYSTEM

HAVING A COMMON ADMINISTRATIVE

ACCOUNT

Examiner: V. Frenel

## AMENDMENT AFTER FINAL ACTION UNDER 37 C.F.R. 1.116

MS AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

## INTRODUCTORY COMMENTS

In response to the Office Action dated July 15, 2009, finally rejecting all pending claims, please amend the above-identified U.S. patent application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 9 of this paper.